



MISSISSIPPI STATE DEPARTMENT OF HEALTH

RECEIVED-WATER SUPPLY
2021 MAY 26 AM 8:23**2020 CERTIFICATION****Consumer Confidence Report (CCR)**

DELTA RAIN @ SENATOBIA

Public Water System Name

MS0690051

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community Public Water System (PWS) to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the PWS, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR.

CCR DISTRIBUTION (Check all boxes that apply.)

INDIRECT DELIVERY METHODS (Attach copy of publication, water bill or other)	DATE ISSUED
<input type="checkbox"/> Advertisement in local paper (Attach copy of advertisement)	
<input type="checkbox"/> On water bills (Attach copy of bill)	
<input type="checkbox"/> Email message (Email the message to the address below)	
<input type="checkbox"/> Other _____	
DIRECT DELIVERY METHOD (Attach copy of publication, water bill or other)	DATE ISSUED
<input type="checkbox"/> Distributed via U. S. Postal Mail	
<input checked="" type="checkbox"/> Distributed via E-Mail as a URL (Provide Direct URL): <u>http://www.deltarain.net/deltarain/2020_CCR.html</u>	05/24/2021
<input type="checkbox"/> Distributed via E-Mail as an attachment	
<input type="checkbox"/> Distributed via E-Mail as text within the body of email message	
<input type="checkbox"/> Published in local newspaper (attach copy of published CCR or proof of publication)	
<input type="checkbox"/> Posted in public places (attach list of locations)	
<input checked="" type="checkbox"/> Posted online at the following address (Provide Direct URL): <u>http://www.deltarain.net/deltarain/2020_CCR.html</u>	05/24/2021

CERTIFICATION

I hereby certify that the CCR has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the PWS officials by the MSDH, Bureau of Public Water Supply.

REBECCA FAVRE

VP

05/24/2021

Name

Title

Date

SUBMISSION OPTIONS (Select one method ONLY)**You must email, fax (not preferred), or mail a copy of the CCR and Certification to the MSDH.****Mail:** (U.S. Postal Service)**Email:** water.reports@msdh.ms.gov

MSDH, Bureau of Public Water Supply

Fax: (601) 576-7800(NOT PREFERRED)

P.O. Box 1700

Jackson, MS 39215

CCR DEADLINE TO MSDH & CUSTOMERS: BY JULY 1, 2021

Consumer Confidence Report

2020

Delta Rain @ The Highlands

published 05/19/2021

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

The Sparta Aquifer System.

Source water assessment and its availability

Our source water assessment has been completed and may be reviewed by contacting our office at 662-934-5602.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity:

microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved?

If you have any questions regarding this report or your water quality, please contact us at 662-934-5602. We want our valued customers to be informed about their water. One way to help is when a sample bottle is left at your front door, follow the attached instructions and leave the filled sample bottle and signed sheet at your front door the next morning for pickup. Remember, the results from these samples are reported to you and your neighbors. By not following the sampling instructions, results could be misleading. This helps to insure all samples are delivered to the lab for accurate testing.

Description of Water Treatment Process

Your water is treated by disinfection. Disinfection involves the addition of chlorine or other disinfectant to kill dangerous bacteria and microorganisms that may be in the water. Disinfection is considered to be one of the major public health advances of the 20th century.

Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- Take short showers - a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit www.epa.gov/watersense for more information.

Source Water Protection Tips

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several

ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides - they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community, or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier. Stencil a message next to the street drain reminding people "Dump No Waste - Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

Delta Rain:

We at Delta Rain strive for the highest level of water and sewer service provided. We appreciate you and your family.

Monitoring and reporting of compliance data violations

Lead and Copper Samples taken in January of 2020 instead of December 2019.

Significant Deficiencies

MS State Department of Health has acknowledged compliance to the significant deficiency pertaining to the following has been corrected and resolved as per a consent decree on March 24, 2020:

Inadequate internal cleaning / maintenance of storage tanks; No approved emergency response plan or vulnerability analysis; Lack of redundant mechanical components where treatment is necessary; and Inadequate follow-up on previous deficiencies.

During a sanitary survey on 09/15/2020 MS DOH cited: Monitoring/Reporting/Data Verification; Sig Deficiency: Operations Record; Correct Action: This deficiency's initial 120 days to correct or be in state approved plan (will expire on/expired on) 02/09/2021.

Lead & Copper (10) samples were not collected by Dec 31, 2020. Notices were emailed to those customers. The water system will collect all required Lead & Copper samples before July 1, 2021 and will report results to homeowners when received.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Delta Rain @ The Highlands is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

Contaminants	MCL, LA, or	MCL, TT, or	Detect In Your Water	Range		Sample Date	Violation	Typical Source	
				Low	High				
Disinfectants & Disinfection By-Products									
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants)									
Chlorine (as Cl2) (ppm)	4	4	.7	.4	1.1	2020	No	Water additive used to control microbes	
Inorganic Contaminants									
Barium (ppm)	2	2	.0184	NA	NA	2020	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits	
Contaminants			MCLG	AL	Your Water	Sample Date	# Samples Exceeding AL	Exceeds AL	Typical Source
Inorganic Contaminants									
Copper - action level at consumer taps (ppb)			1.3	1.3	0	2020	0	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead - action level at consumer taps (ppb)			0	15	1	2020	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

Additional Contaminants

In an effort to insure the safest water possible the State has required us to monitor some contaminants not required by Federal regulations. Of those contaminants only the ones listed below were found in your water.

Contaminants	State MCL	Your Water	Violation	Explanation and Comment
Sodium	250000 PPB	3000 PPB	No	Likely source of contamination: Road salt, water treatment chemicals, water softeners, and sewage effluents. Mississippi does not have a sodium regulation. This is an Unregulated Contaminant.

Unit Descriptions	
Term	Definition
PPM	ppm: parts per million, or milligrams per liter (mg/L)
PPB	ppb: parts per billion, or micrograms per liter (µg/L)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

Important Drinking Water Definitions	
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. <u>MCLGs</u> allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. <u>MCLs</u> are set as close to the <u>MCLGs</u> as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. <u>MRDLGs</u> do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

For more information please contact:

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